

# THE IMPORTANCE OF A ROBUST EHR SYSTEM

## For Improving Patient Care

An inadequate EHR (Electronic Health Record) system – or having no electronic system at all – can lead to duplication of services, delays in treatment, and cause miscommunication in referral requests. On the other hand, a system that successfully centralizes clinical and related patient information can assist providers in delivering improved quality of care.

### Key to Success: Interoperability

A key factor in delivering organizational EHR success is a robust system with true interoperability – that is, the ability to connect distinct computer systems and software platforms to exchange data through a centralized system that tracks everything from emergency room visits, to communications with primary care providers, to monitoring progress in various treatment plans.

DOCS utilizes a proprietary technology system that captures service information across multiple sites. This system assures a consistent level of care across locations by providing uniform treatment planning, created with an understanding of the guidelines and accountability necessary in a given environment. Every patient encounter is recorded into our comprehensive electronic health record and maintained by DOCS. Data includes medical history, test results, measurements, regularly scheduled appointments, and special examinations. All services are entered, tracked, and monitored, allowing reporting and analysis by month, location, patient, services performed, or date of service.

### DOCS Awarded by Military and Government Agencies



DOCS received the Patrick Henry Award from the National Guard Association of the United States (NGAUS) for exceptional service to the Army National Guard. The Patrick Henry Award recognizes leading civilian officials and civic leaders for outstanding service over an extended period of time to the Armed Forces of the United States, the National Guard, or the NGAUS. In addition, DOCS was the recipient of the New Jersey Commendation Service Medal, awarded by the Governor for superior service to the New Jersey National Guard Youth Challenge Academy, underserved communities, and our nation's veterans.

### Benefits of Working With DOCS

- **100% compliance** in staffing and access to care.
- **Over 96%** dental readiness.
- **Ranked #1 DTF across DoD worldwide** five times in four years, with 100% Patient Satisfaction and Access to Care.
- **Exceptional ratings** in Contract Performance Assessment Reporting System (CPARS).
- **Outstanding ratings** from the Air Force Inspection Agency during Buckley's Health Services Inspection.



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